



Republic of the Philippines  
**QUEZON CITY COUNCIL**

Quezon City  
23<sup>rd</sup> City Council

PO23CC-169

49<sup>th</sup> Regular Session

ORDINANCE NO. SP- **3543**, S-2026

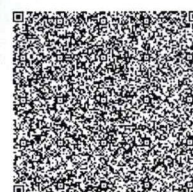
AN ORDINANCE AUTHORIZING COMMERCIAL ESTABLISHMENTS TO TAKE HOLD OF AND DELIVER TO QC PERSONS WITH DISABILITY AFFAIRS OFFICE (QC-PDAO) INVALID, TAMPERED, FORGED, OR FALSIFIED PERSONS WITH DISABILITY IDENTIFICATION CARDS (PWD ID), OR FOR UNAUTHORIZED USE THEREOF, CREATING A TECHNICAL WORKING GROUP (TWG) FOR IMPLEMENTATION, AND FOR OTHER PURPOSES

Introduced by Councilors EMMANUEL BANJO A. PILAR, VICTOR "Vic" D. BERNARDO, and NICOLE "Nikki" V. CRISOLOGO

Co-Introduced by Councilors Tany Joe "TJ" L. Calalay, Bernard R. Herrera, Dorothy A. Delarmente, M.D., Joseph P. Juico, Charm Ferrer, CPA, MPA, JD, Mikey F. Belmonte, Candy A. Medina, Atty. Voltaire Godofredo "Bong" Liban III, Dave C. Valmocina, Ranulfo "Tatay Rannie" Z. Ludovica, Atty. Christoffer Allan "Tope" Liguigan, Albert Alvin "Chuckie" L. Antonio III, Wencerom Benedict C. Lagumbay, Don S. De Leon, Luigi D. Pumaren, Atty. Vicente Belmonte Jr., Edgar "Egay" G. Yap, Nanette Castelo Daza, Imee Rillo, Raquel S. Malañgen, Joseph Joe Visaya, Aiko Melendez, Alfred Vargas, MPA, Karl Edgar Castelo, Shaira "Shay" L. Liban, Ram V. Medalla, Maria Eleanor "Doc Ellie" R. Juan, O.D., Kristine Alexia Matias, RN, Vito Sotto Generoso, Jose Maria "Mari" M. Rodriguez, and Jhon Angelli "Sami" C. Neri

WHEREAS, Republic Act No. 10754, entitled An Act Expanding the Benefits and Privileges of Persons with Disability (PWD), provides for the grant of discounts and other privileges to Senior Citizens and Persons with Disabilities (PWDs);

WHEREAS, it has come to the attention of the Quezon City Government that there have been false, tampered, and unauthorized use of Persons with Disability Identification Cards (PWD IDs) in availing discounts, causing financial loss to business establishments and undermining the integrity of the benefits granted under the laws;



WHEREAS, to effectively prevent and apprehend the proliferation of invalid, false, tampered, and unauthorized use of PWD IDs within Quezon City, it is necessary to authorize the private commercial sector to take hold of invalid, tampered, forged, falsified, or unauthorized PWD IDs whenever presented for use or availment of benefits;

WHEREAS, there is a need to create a multi-sectoral body to ensure the proper, efficient, and coordinated implementation of this Ordinance to monitor its operationalization and to address concerns emerging and related thereto.

NOW, THEREFORE,

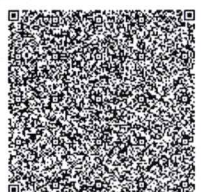
BE IT ENACTED BY THE CITY COUNCIL OF QUEZON CITY IN REGULAR SESSION ASSEMBLED:

SECTION 1. TITLE. – This Ordinance shall be known as the “Quezon City Anti-Fake PWD ID Ordinance of 2026”.

SECTION 2. DECLARATION OF POLICY. – It is the policy of the Quezon City Government to protect the integrity of the benefits and privileges granted to Persons with Disabilities (PWDs) under national laws. The City shall undertake all measures necessary to prevent fraud and ensure that such benefits are availed of only by bona fide beneficiaries. Towards this end, the City shall partner with commercial establishments in detecting and preventing the use of tampered, forged, or falsified Persons with Disability Identification Cards (PWD IDs).

SECTION 3. DEFINITION OF TERMS. – As used in this Ordinance, the following terms shall mean:

- a. Commercial Establishment – shall refer to any private entity, sole proprietorship, partnership, corporation, cooperative, or business enterprise operating within Quezon City, equipped with Point of Sales (POS) system or any equivalent system that is connected to the QC Registry system database capable of verifying PWD IDs; with duly issued business permit, offering goods or services and is required to grant discounts and privileges to PWDs under existing laws;
- b. Forged – shall refer to a PWD ID that has been fraudulently made, copied, or counterfeited in its entirety, or materially-altered without authority, with the intent to pass it off as genuine;



- c. PWD ID – when used herein, shall refer to the official PWD ID identification card issued by the Quezon City (QC) Government, through its PDAO, to qualified persons with disabilities, bearing security features, the holder's photograph, and other identifying information. It shall also refer to PWD IDs purported to be issued by QC PDAO used and presented in commercial establishments for availing discounts and privileges;
- d. Persons with Disability Affairs Office (PDAO) – shall refer to the PWD ID-issuing authority and the lead Office to implement this Ordinance;
- e. Tamper – shall mean to interfere with a PWD ID in order to cause damage, alter its contents, or make unauthorized modifications thereto; and
- f. Technical Working Group (TWG) – shall refer to the body created under this Ordinance to oversee, implement, and monitor its operationalization.

**SECTION 4. SCOPE.** – This Ordinance applies to all persons with PWD ID issued by QC PDAO and PWD IDs purported to be issued by QC PDAO or other authorized issuing agency in Quezon City and to establishments located in Quezon City in accordance with Section 3(a) hereof.

This Ordinance does not apply to PWD IDs issued outside the territorial jurisdictions of Quezon City. This does not, however, prevent the commercial establishments to directly contact and coordinate with the respective issuing authorities outside Quezon City in order to implement measures in accordance with the said jurisdiction's mandate, under applicable laws, rules and regulations.

This Ordinance's purpose is limited to determining the defects, falsity, or misrepresentations in the PWD ID to be able to hold off and prevent the circulation of a PWD ID that is invalid, fake, forged, or used without authority. In determining these grounds, the correctness and validity of the details stated on the face of the disability identification cards and the POS system shall be considered and shall not, under this Ordinance, involve the prosecution of the holder or presenter of the PWD ID, which shall be subject to applicable laws.

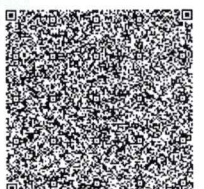
**SECTION 5. AUTHORITY TO HOLD IDENTIFICATION CARDS.** – Commercial establishments operating within Quezon City are hereby authorized to take hold of and deliver to QC PDAO the subject PWD ID whenever presented for use or availment of benefits in any of the following instances:

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- a. The PWD ID, on its face, bears conspicuous and apparent tampering other than the natural dilapidation of the card itself subject to the guidelines and training in determining the same, provided by the TWG to the commercial establishments' personnel;
- b. The identification card is not in the form, configuration, and appearance as prescribed and issued by QC PDAO subject to the guidelines and training in determining the same, provided by the TWG to the commercial establishments' personnel; and
- c. In instances that it has been determined that the identification card is "invalid" when scanned or no information as checked and verified in the QC E-services.

QC PDAO shall, in coordination with other offices, conduct and facilitate the necessary orientations and trainings to ensure that the personnel of the commercial establishments will be equipped with all the knowledge and familiarity as to the physical and special features of PWD IDs.

**SECTION 6. PROCEDURE AFTER HOLDING OFF THE PWD ID FOR PURPOSES OF DELIVERY TO QC PDAO.** – The concerned commercial establishment must deliver physical possession of all PWD IDs that it has taken hold of to QC PDAO within fifteen (15) days from the date it took possession of the same and shall submit the following information:

- a. Name and address of the commercial establishment;
- b. Date and place when the PWD ID was taken hold of;
- c. Name and designation of the commercial establishment's personnel who has taken hold of the PWD ID; and
- d. Reason for taking hold of the PWD ID, specifying which ground under Section 5 hereof applies.

In case doubt exists whether the PWD ID falls within Section 5 hereof, the commercial establishment to which the PWD ID card was presented shall recognize and accept the same and grant the privileges appurtenant thereto.

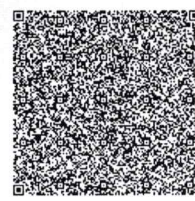
The QC PDAO shall maintain a duly updated centralized registry of all PWD IDs delivered to it by commercial establishments, including the circumstances thereof, and shall submit a quarterly report to the TWG.

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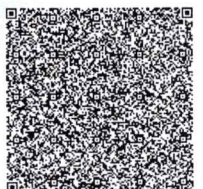
**SECTION 7. CREATION OF A TECHNICAL WORKING GROUP.** – There is hereby created a Technical Working Group (TWG) to oversee the implementation of this Ordinance, monitor its operationalization, and ensure coordination among all stakeholders.

**SECTION 8. COMPOSITION OF THE TWG.** – The TWG shall be composed of the following:

- a. Chairperson: Head, Persons with Disability Affairs Office (PDAO);
- b. Co-Chairperson: Head, Quezon City Business Permits and Licensing Department (BPLD);
- c. Members:
  - i. Representative from the Quezon City Legal Department;
  - ii. Representative from the Quezon City Information Technology Development Department (ITDD), who shall serve as the Data Protection Officer for purposes of data sharing agreements;
  - iii. Representative from the Quezon City Department of Public Order and Safety (DPOS);
  - iv. Representative from the Quezon City Police District (QCPD);
  - v. Representative from the QCID Team;
  - vi. One (1) representative from a duly registered and accredited business organization appointed by the Head of BPLD; and
  - vii. One (1) representative from the Quezon City People's Council, or from a duly registered organization advocating disability inclusive projects and programs to be appointed by the Head of QC PDAO.

**SECTION 9. FUNCTIONS AND RESPONSIBILITIES OF THE TWG.** – The TWG shall have the following functions and responsibilities:

- a. Draft and promulgate the Implementing Rules and Regulations (IRR) of this Ordinance within ninety (90) days from its effectivity;



- b. *Ensure full compliance with the Data Privacy Act of 2012;*
- c. *Monitor the implementation of this Ordinance, evaluate its effectiveness, and submit a semi-annual report to the City Mayor and the Sangguniang Panlungsod, including recommendations for amendments or enhancements;*
- d. *Develop and conduct training programs for personnel of commercial establishments on the proper identification of tampered, forged, or falsified IDs, and on the proper procedures for confiscation;*
- e. *Design and implement a public information campaign to educate PWDs, and the general public on the provisions of this Ordinance and the penalties for violations;*
- f. *Serve as the central coordinating body for all matters relating to the implementation of this Ordinance, including the resolution of disputes or issues arising therefrom;*
- g. *Perform such other functions as may be necessary to achieve the objectives of this Ordinance.*

**SECTION 10. SECRETARIAT.** – *The QC PDAO shall provide the secretariat support for the TWG. The City Budget Department shall allocate funds for the operational expenses of the TWG, subject to existing accounting and auditing rules and regulations.*

**SECTION 11. UNJUSTIFIED FAILURE OR REFUSAL TO SURRENDER PWD IDS.** – *It shall be unlawful for any person to fail or refuse, without justifiable cause, to surrender physical possession of tampered, forged, or falsified PWD IDs, upon demand by a commercial establishment.*

*In case of unjustified refusal of the PWD ID holder being demanded by an establishment in accordance with Section 5 hereof, the commercial establishment is hereby authorized to record, take note, photocopy, and/or take a photograph of the subject PWD ID and the person presenting it, and to report the same to the QC PDAO or the QCPD for appropriate action.*

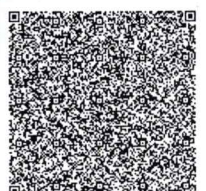
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SECTION 12. VIOLATION OF DATA PRIVACY. – Any processing or sharing of personal data pursuant to this Ordinance shall strictly comply with the provisions of Republic Act No. 10173 (Data Privacy Act of 2012). Any violation thereof shall be subject to the penalties under said law, in addition to the penalties provided herein.

SECTION 13. ADMINISTRATIVE PENALTIES ON INDIVIDUALS. – Any person who shall violate Section 11 of this Ordinance shall be meted with the following administrative penalties:

| NATURE OF OFFENSE                       | PENALTY                            |
|-----------------------------------------|------------------------------------|
| 1 <sup>st</sup> Offense                 | One Thousand Pesos (Php1,000.00)   |
| 2 <sup>nd</sup> Offense                 | Three Thousand Pesos (Php3,000.00) |
| 3 <sup>rd</sup> and Subsequent Offenses | Five Thousand Pesos (Php5,000.00)  |

SECTION 14. CRIMINAL LIABILITY. – The criminal liability arising from any criminal act from this Ordinance shall be without prejudice to the penalties provided for and prescribed under the Revised Penal Code and City ordinances.

SECTION 15. IMPLEMENTING AUTHORITY. – The Office of the City Mayor, through the QC PDAO, the BPLD, and the TWG created herein, shall be the primary implementing authorities of this Ordinance.

SECTION 16. FUNDING. – The amount necessary to implement the provisions of this Ordinance, including the operationalization of the TWG, shall be included in the annual budget of the QC PDAO, subject to the usual budgeting, accounting, and auditing rules and regulations.

SECTION 17. IMPLEMENTING RULES AND REGULATIONS. – The TWG is hereby directed to promulgate the necessary Implementing Rules and Regulations (IRR) for this Ordinance within ninety (90) days from its effectivity.

SECTION 18. SEPARABILITY CLAUSE. – Should any provision of this Ordinance, or the application of such provision to any circumstance, be declared invalid or unconstitutional, the other provisions not affected thereby shall remain valid and subsisting.

SECTION 19. REPEALING CLAUSE. – All ordinances, executive orders, rules and regulations, or parts thereof, which are inconsistent with this Ordinance are hereby repealed or modified accordingly.

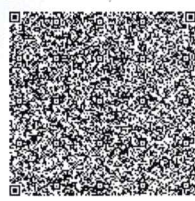
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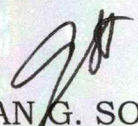


SECTION 20. EFFECTIVITY. – This Ordinance shall take effect fifteen (15) days following its publication in a newspaper of general circulation within Quezon City, as required under the Local Government Code of 1991.

ENACTED: May 25, 2026.

CERTIFICATION

This is to certify that this Ordinance was ENACTED by the City Council on Second Reading on May 25, 2026 and was PASSED on Third/Final Reading on June 8, 2026.

  
GIAN G. SOTTO  
City Vice Mayor  
Presiding Officer

APPROVED: AUG 24 2026

  
MA. JOSEFINA G. BELMONTE  
City Mayor

ATTESTED:

  
ATTY. JOHN THOMAS S. ALFEROS, III  
City Government Department Head III  
(Secretary to the Sanggunian)

